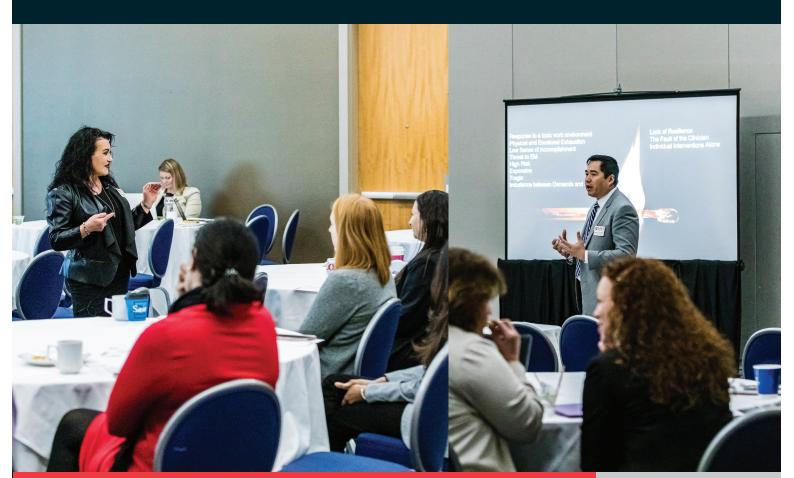
### AMERICAN ACADEMY OF EMERGENCY MEDICINE





# RESIDENCY VISIT SPEAKERS



**NOW OFFERING VIRTUAL OPTIONS!** 

2022-2023



# What residency program directors are saying...

What residents are saying...

"It was a pleasure having an AAEM speaker visit our program. The entire process was incredibly easy!"

\*Fantastic speaker and a great topic - definitely learned a lot and it seemed like learners from interns to faculty were all able to take away great knowledge.\*\*

"Would love to have more AAEM speakers come to our residency and speak."

"Huge thanks to AAEM for coordinating the trip and participating on our panel discussion!"

\*\*Thank you, AAEM, for an excellent visit. The lectures were very high-yield. We sincerely appreciate the investment you made in our program.\*\*

"Very well received by our group. Interesting, engaging and organized. Would welcome back anytime. Thanks so much!"

"Excellent. Looking forward to next visit!"

"Excellent presentation. Having this visit was invaluable and helpful. Many thanks!"

"Great speaker who opened my eyes to a significant problem facing emergency physicians as well as the ways AAEM is working to fix the problem."

"Great job! I really enjoyed this. This was time well spent!"

"Really enjoyed the lectures. The speaker was very knowledgeable and a great speaker in general. Looking forward to hearing more lectures by AAEM."

"Very informative, excellent presentation of the topics discussed."

"I really appreciated the presentation, especially being a 3<sup>rd</sup> year that will be starting my job search soon."

\*\*I actually just joined AAEM because of this presentation and finding out what AAEM advocates for.\*\*

RESIDENTS entering into the emergency medicine workforce need to be aware of the business of emergency medicine and a variety of other key clinical and practice management issues. The American Academy of Emergency Medicine (AAEM) offers presentations to residency programs at no cost to your program. When scheduled, a national leader of AAEM will travel to your program and provide a presentation on key practice management issues not often discussed during residency (employment models, contracts, due process, restrictive covenants, etc) as well as a clinical or leadership presentation of your choice to the residents and faculty based specifically upon needs identified by your program. Our talks will help address Emergency Medicine Milestone 21: "Demonstrates accountability to patients, society, profession and self."

We would like to schedule a visit in 2022-2023 to your program. Scheduling the visit is easy. Simply contact Roxanne Dobbs at 800-884-2236, by email at rdobbs@aaem.org or submit your request at http://www.aaemrsa.org/events/aaem-residency-visits.

# Jonathan S. Jones, MD FAAEM



#### President, American Academy of **Emergency Medicine (AAEM)**

After working in academics for a decade, Dr. Jones now practices community emergency medicine in Jackson, MS. He previously served as Professor and Residency Program Director in the Department of Emergency Medicine at the University of Mississippi Medical Center

Jackson, MS. He is the recipient of the 2017 AAEM/RSA Program Director of the Year Award. He has previously served AAEM as Secretary-Treasurer, At-large Director, YPS Director, and Assistant Editor of Common Sense. He is an active participant in multiple committees and sections, most passionately, the Wellness Committee. He is active in organized medicine at the local and state level, serving in multiple roles with the Mississippi State Medical Association. He has previously served on multiple committees with both SAEM and CORD and as an ACEP Councillor. His clinical interests include abdominal pain, gastrointestinal bleeding, hypertensive emergencies, and asymptomatic hypertension in the ED. His non-clinical interests include education, transitions of care, communication skills, consultant interactions, and conflict management.

Jonathan is originally from Orlando, FL, and received a BS in Physics from the University of Florida and MD from the University of South Florida. He completed emergency medicine residency training at the University of Mississippi Medical Center. He has lived in Jackson, MS since 2004 and is active in the community having served on the Board of Directors for Leadership Greater Jackson.

He spends his free time with his wife (Barbara), daughter (Catalina), and dogs. He enjoys running. He'll gladly join you for a random 10 miler, but will likely turn down speed work on the track. He also enjoys trail running. He has completed over 20 marathons, many halves, dozens of triathlons, and several ultras.

#### **Didactic Topics**

#### Clinical:

- Asymptomatic Hypertension in the ED
- Hypertensive Emergencies in the ED
- Approach to Abdominal Pain
- Hemoptysis
- Upper Gastrointestinal Bleeding
- Lower Gastrointestinal Bleeding
- Esophageal Emergencies
- Interpretation of the Urinalysis
- Hematuria
- Urinary Retention

#### Non-clinical:

- Test-taking Skills
- How to Give a Great Lecture
- How to Pass the ABEM Oral Board
- Transitioning from Resident to Attending
- Contract Negotiations
- Evaluating a New Job
- How to Succeed at Any New Job
- Transitions of Care
- Conflict Resolution
- Dealing with Difficult Consultants
- Dealing with Difficult Patients
- Professionalism in the ED

# Robert Frolichstein, MD FAAEM



#### President-Elect, American Academy of **Emergency Medicine (AAEM)**

Bob Frolichstein, MD FAAEM is the President of Greater San Antonio Emergency Physicians (GSEP) an independent, democratic group with 6 EDs and 47 emergency physician partners. Bob graduated from Southern Illinois University - Edwardsville before entering medical school

at the University of Missouri. He attended medical school on a military scholarship. After graduation he completed a transitional internship at Tripler Army Medical Center in Honolulu, HI. Bob and his wife Dena then spent 3 years in the Republic of Panama where Bob worked in the ED of Gorgas Army Hospital and as Officer in Charge of a health clinic for active duty soldiers and their dependents. He then completed his Emergency Medicine Residency training at the military training program in San Antonio, TX. He stayed on as teaching faculty for three years post-graduation completing his military obligation.

Bob joined GSEP and after completing his partnership track, became a partner. He quickly assumed leadership roles including, Assistant Department Director, Department Director, Board of Directors and, for the last six years served as the President of GSEP. He has served on, and chaired numerous hospital committees. GSEP has successfully struggled to remain independent while providing exceptional care to over 200,000 patients annually in San Antonio. He considers the preservation of the opportunity for each emergency physician to practice in an independent, democratic group where each physician is treated fairly with transparency vital to the continued success of our specialty. He became involved in AAEM to help preserve and promote the values of AAEM and support the independent practice and lend a community emergency physicians perspective.

Bob and Dena are the proud parents of four children — Aaron, Abby. Olivia and Anna Claire.

#### **Didactic Topics**

- Professionalism: What it is and what it obliges.
- Critical non-clinical issues in EM
- Myths in emergency medicine practice

# L.E. Gomez, MD MBA FAAEM



# Secretary-Treasurer, American Academy of Emergency Medicine (AAEM)

L.E. Gomez, MD MBA FAAEM, is Assistant Professor at Howard University College of Medicine in Washington, D.C., and Chairs Diversity and Inclusion Committee for AAEM. He majored in biochemistry at Cornell University's College of Arts and Sciences and

currently studies the neuroendocrine basis of health disparities. He earned his medical degree from Mt. Sinai in New York City where he researched hospital relocation and completed training in Emergency Medicine at the University of Chicago Hospitals after an internship year in medicine at Boston Medical Center. He has mentored underrepresented students in Boston's South End and Chicago's South Side. He completed an MBA in Health Management with a focus on business ethics and served as faculty at the University of Miami Bioethics Program. He teaches for the National Medical Association's Emergency Medicine and Physician Executive Sections and recently published research on the business performance advantage of diversity. Dr. Gomez completed AAEM's Congressional Fellowship in Policy and Advocacy and is active on our Government and National Affairs Committee. He is a research consultant for Centers for Medicare and Medicaid and frequent contributor to Common Sense on health economics. He served as Vice President for FLAAEM Chapter Division before relocating to Annapolis, Maryland with his family where he is a community organizer and advocate for the elimination of economic and health disparities, hosts an educational

website at LiberalArtsMD.com and is a frequent guest speaker for educational events towards dismantling racism. He enjoys nature, hiking, touring National Parks, and running occasional marathons.

#### **Didactic Topics**

The Stress Response: Emergency Medicine & Health Disparities

# Lisa A. Moreno, MD MS MSCR FAAEM FIFEM



# Immediate Past President, American Academy of Emergency Medicine (AAEM)

Dr. Lisa Moreno is Professor of Emergency Medicine, Director of Research and Director of Diversity for the Section of Emergency Medicine at Louisiana State University Health Sciences Center- New Orleans. She serves as Director of the Latino Scholars Program for the School of

Medicine and Director of Viral Testing at the University Medical Center Department of Emergency Medicine. Dr. Moreno is the first woman President-Elect of the American Academy of Emergency Medicine (AAEM). During her years serving on the AAEM Board of Directors, she has focused on the development of women and underrepresented minorities in leadership positions. She holds degrees in Medicine and Clinical Research, and is a National Institutes of Health Research Scholar. She is the founder of the Academy for Diversity and Inclusion in Emergency Medicine (ADIEM), an academy of the Society of Academic Emergency Medicine (SAEM). Her multiple awards include the SAEM Martin Leadership Award, Alpha Omega Alpha Medical Professionalism Award, Council of Residency Directors in Emergency Medicine Distinguished Educator Award, the ADIEM Outstanding Academician Award, Association of American Medical Colleges (AAMC) Healthcare Executive Diversity & Inclusion Certificate, and the Order of the International Federation of Emergency Medicine. The recipient of many research grants, Dr. Moreno has over 500 academic presentations, 45 publications, 6 book chapters, and two authored textbooks "Diversity and Inclusion in Quality Patient Care," and "Your Story, Our Story: A Case Compendium of Diversity and Inclusion in Quality Patient Care." Her research interests include HIV, violence prevention and treatment, diversity and healthcare disparities. Her office at University Medical Center participates in the LSU School of Medicine Dean's Summer Research Program, mentoring college students who aspire to careers in medicine towards the completion of basic research projects. She has mentored over 300 students, residents, and junior faculty around the world towards successful careers in research and medicine. As a global health consultant and educator, she has served in over 20 countries with a focus on the development of research and elimination of healthcare disparities for women, underrepresented minorities, and the under-resourced.

#### **Didactic Topics**

#### Clinical:

- Assessment and Management of Chest Pain
- Updates on HIV Testing and Prevention Counseling
- Updates on Therapeutic Uses of Hypothermia
- Use of Tranexamic Acid in Trauma
- Assessment and Management of Urological Trauma
- ED Management of Sexual Assault
- Treating Emergencies in Fire and Water
- Removing Foreign Bodies in the ED
- Work Up and Management of Breast Disorders Presenting to
- Updates on the Management of Headache
- Emergencies of the GI Tract
- When Good Electrolytes Go Bad: Emergency Management of Electrolyte Disorders
- Current Best Practice in the Treatment of Bell's Palsy
- Evaluating Suicidal Ideation in the ED
- Introduction to the Emergency Management of the Trauma Patient
- Trauma Care in the Elderly
- The Pregnant Trauma Patient
- Interpreting the ABG
- Guideline Based Use of Prednisone in the ED
- **GYN Emergencies**
- Pregnancy and Labor: Understanding Normal Physiology
- Hematologic Emergencies
- Care of the Acutely Bleeding Patient
- Case Studies in Pediatric Trauma
- Diagnosis and Treatment of Illness Due to Chemical Agents and Bioterrorism
- Management of the Blunt Trauma Patient
- Procedural Sedation: What Works and What's New

#### Research and Teaching:

- How To Do a Research Project
- How To Design a Survey Study
- The Value of Mentorship in Career Development
- Inter-Generational Teaching and Learning
- Teaching Cultural Competency to Residents
- How to Publish a Case Report

#### Administrative:

- Understanding Unconscious Bias and its Impact on Clinical
- Cultural Competency in Clinical Communications
- Establishing a Sexual Assault Response Team in Your ED
- Care of Refugees and Internally Displaced Persons
- Ethical Dilemmas on Medical Mission
- The History of Health Care Disparities in American Medicine
- Putting Your Career on the Fast Track
- When Parents and Partners Won't Leave the Exam Room

# William T. Durkin, Jr., MD MBA MAAEM FAAEM



### Past Presidents Council Representative, American Academy of Emergency Medicine (AAEM)

Dr. Durkin is a graduate of Georgetown University with a major in biology and a minor in theology. He is also a graduate of the medical school at Georgetown University. After completing a surgical internship at Georgetown

University Medical Center, he returned to his native New England and did a residency at New England Deaconess Hospital in Boston, MA. He then went on to serve in the U.S. Navy. His operational assignment was as the shipboard medical officer and department head aboard the USS Sierra (AD-17). The ship was home ported in Charleston, SC, but deployed to the Indian Ocean during which time Dr. Durkin actually had the opportunity to travel around the world supporting the medical departments of smaller ships in several foreign ports. His next assignment was in the emergency department of the Naval Hospital, San Diego, where he was a member of the inaugural medical faculty that began the first EM residency in the Navy.

Upon leaving the Navy, Bill practiced in community hospitals in San Diego. He served as assistant medical director, phase III clinical trials investigator, co-founded AccuQual-Super Doc Systems, taught classes for the nursing and medical staffs, and was elected Chief of Service. He then moved to the Washington, DC, area where he was Director/ VP of Emergency Services at Southern Maryland Hospital. Dr. Durkin presently works for himself doing clinical and consulting work.

In 2008, Bill completed his MBA at the University of Tennessee and was elected to the Phi Alpha Phi Honor Society.

After meeting Jim Keaney and Scott Plantz, founders of the Academy, at a conference in San Diego, he became a founding member of AAEM. From 1998-2004 and again 2007-2008, Dr. Durkin served on the Board of Directors, as Secretary-Treasurer from 2004-2006 and again from 2008-2010, Vice President from 2010-2012. He formed the USAAEM Chapter Division, was one of the original board members of CAL/AAEM, Treasurer of CAL/AAEM; co-founded AAEM Services, and wrote and/or sponsored many of the original policies of AAEM. In addition, he founded the Practice Management Committee, served on the Education Committee, Finance Committee, MEMC Executive Committee and is the AAEM Executive Director of the Pan Pacific Emergency Medicine Conference. He has also served on several of the state and interim committees. Bill has lectured at the Scientific Assembly, numerous residency programs, the Mediterranean Emergency Medicine Conference as well as the Pan-Pacific Emergency Medicine Conference.

In 2017, Dr. Durkin was awarded the David K. Wagner Award which honors individuals who have had a meaningful impact on the field of EM and who have contributed significantly to the promotion of AAEM's goals and objectives. In 2018, Dr. Durkin was recognized

with the Master of the American Academy of Emergency Medicine Award (MAAEM). This award identifies a senior AAEM fellow who has demonstrated a long career of extraordinary service to AAEM and to organized emergency medicine.

Dr. Durkin has always advocated for the practicing community emergency physician. He has a strong interest in the business of emergency medicine and finance. Bill's outside interests include sailing, biking, fine wine collecting, travel, and investing.

#### **Didactic Topics**

- Personal Financial Management
- Political Advocacy and Representation
- LEAN Processes in ED Management
- ED Management Topics
- Complications from Immunological Therapy
- Leadership

# Kimberly M. Brown, MD MPH FAAEM



## **Board Member At-Large, American Academy of Emergency Medicine**

Kimberly M. Brown, MD, MPH, FAAEM is emergency physician serving the greater Memphis area. She graduated from Fisk University, then matriculated to the University of Florida, where she received her Master of Public Health degree in Management and Policy, Dr.

Brown attended Ross University School of Medicine and completed residency at the University of Tennessee Health Science Center in 2018. She currently works in multiple EDs, including community and critical access hospitals.

Outside of her clinical work, she is also a published author, speaker, and media personality featured on local and national platforms including Untold Stories of the ER, Health.com, Doximity, Women in White Coats and Medical Economics."

#### **Didactic Topics:**

- Side Hustles in Medicine
- Welcome to the Good Life: Preparing to Become an Attending

# Phillip Dixon, MD MPH FAAEM CHCQM-**PHYADV**



#### Board Member At-Large, American **Academy of Emergency Medicine (AAEM)**

Phillip Dixon is currently an Associate Professor for the Department of Emergency Medicine at The Ohio State University and was elected YPS Director of the American Academy of Emergency Medicine in March of 2019. Dr. Dixon completed his undergraduate studies at Johns

Hopkins University while playing 4 years of football. He then went to St. George's University for both his MPH and MD degrees. Following medical school, Dr. Dixon completed his emergency medicine residency at the University of Mississippi Medical Center, and was elected as a chief resident in his final year of residency. Throughout residency, Dr. Dixon became interested in advocacy, physician leadership, and administration. He was elected as the Secretary-Treasurer for the Resident and Student Association of the American Academy of Emergency Medicine, as well as elected the resident representative for the Mississippi State Chapter of the American College of Emergency Physicians. He also was one of two chief residents among all specialties to co-chair the Chief Resident Committee and represented residents on multiple hospital administration committees. He will complete an EMBA from The Ohio State University Fisher School of Business in May of 2019 and has accepted the position of Assistant Medical Director of the Wexner Medical Center Emergency Department in July of 2019. His professional interests include creating a more efficient and effective emergency department, as well as national/state health policy, advocacy and leadership, and physician wellness. His personal interests including gym/fitness, sports, outdoor activities, and community events.

#### **Didactic Topics**

- OBS and obs units/ 2 midnight Rule/ "Admission Criteria"
- What to look for in your first contract horror stories AAEM advocacy Restrictive covenants, due process, etc
- Emotional Intelligence, self-motivation, social skills, etc
- Leadership and integrity
- Wellness/ Resilience/ Burnout
- Operations in the ED Metrics (Door to Doc, vertical vs horizontal model, staffing Etc)
- RVUs/ Billing Coding
- How to Invest after residency/ Loan Payment
- QA/QI/ How to review sentinel events and bad outcomes
- Health policy/ Advocacy
- ED Payer Mix/ High Utilizers/ Complex Care plans
- Medical-Legal Considerations (EMTALA, tort reform, malpractice, etc)
- ED ROI projects (NPV on investments like a new obs unit, new triage area, new freestanding ED, etc)

# Al O. Giwa, LLB MD MBA MBE FAAEM



## Board Member At-Large, American **Academy of Emergency Medicine**

I graduated from the University of Ilorin with a law degree, studied Philosophy at Clark University, and attended Columbia University for medical school, with the original intent of becoming a bioethics professor. Along the way, I started and led several companies to

include a healthcare, legal, and management consulting firm based in NYC. I obtained an MBA from GWU, and while faculty at the Icahn School of Medicine and as a member of the healthcare ethics consult service. I obtained a masters of science in bioethics from the combined Clarkson University/Icahn School of Medicine program.

Like many of you, I joined AAEM (serving on the International and the Clinical Practice Committees) to become part of an organization that truly cared about all EPs. As a former attorney and member of the Legal Committee, I relish in being part of a group that advocates for all EPs and uses its influence to right some of the wrongs in our respective practices. To that end, I felt a moral pulse needed to be demonstrated by the organization, and I successfully lobbied for the creation of the first Ethics Committee, to which I have the honor of serving as its founding Chair. In that role, I have helped to create position statements and codes of ethics that will propel AAEM to the forefront of forward-thinking ethical organizations. I have leveraged my years as a leader, both as a civilian and in the military to educate current and future leaders on the role ethics plays in achieving leadership success.

I was most recently an Associate Professor at the Icahn School of Medicine at Mount Sinai, but have taken a position leading COVID disaster response under FEMA's auspices, given my unfortunate first-hand knowledge of the COVID crisis in New York and as an author of several papers on the disease. As a member of the military I am the Command Surgeon for the US Army Innovation Command and head of medical innovation, and have led and taught several units on the importance of ethical and equitable leadership and behavior; leading the Equal Opportunity Liaison role in my previous unit and teaching on Sexual Harassment/Assault Response and Prevention. I am currently preparing for a combat deployment in support of current US objectives. Having the diversity of thought from my legal, medical, business, ethics, and military backgrounds will provide a needed source of knowledge and experience to help better reflect the diverse membership of the Academy.

#### **Didactic Topics:**

- Medical Ethics
- Malpractice
- Leadership Challenges
- Transitioning from Resident to Attending
- Experiences of the EM Physician in the Military

## Robert P. Lam, MD FAAEM



# Board Member At-Large, American Academy of Emergency Medicine (AAEM)

Robert Lam, MD FAAEM is a partner with Emergency Physician Specialists a democratic independent group in Colorado Springs. Dr Lam also serves as the Director of Physician Wellness for UCHealth in the Southern Region. He launched an organizational

wellness program for physicians that includes an individual resilience curriculum, peer support program, social connectedness and collegiality program and excellence in communication training to promote enhanced patient and clinician experiences. He leads efforts to promote physician well-being and engagement throughout the health system in southern Colorado.

Dr. Lam is a Clinical Assistant Professor of Emergency Medicine at the University of Colorado School of Medicine and directs the medical education programs for Emergency Medicine Specialists. He attended the University of Missouri at Kansas City and completed his emergency medicine residency at Truman Medical Center in Kansas City. He has received the CU Golden Stethoscope Award for Outstanding Clinical Preceptor in Emergency Medicine. Dr Lam has spoken nationally on topics of physician well-being and medical education.

Dr. Lam has been very active in organized medicine. He served as Founder and Chair of the Wellness Committee for the American Academy of Emergency Medicine from 2015 to 2021. As chair he led the committee to launch a resilience curriculum for the Scientific Assembly, started a resilience column in EM News, authored multiple position statements and joined a national collaboration of all EM organizations to create National Physician Suicide Awareness Day. Dr Lam was the recipient of the AAEM James Keaney Leadership award in 2021 for his contributions to AAEM.

#### **Didactic Topics:**

Physician Well-being:

- · Restoring the Joy of Practice
- Dealing with the Stress of A Bad Outcome. Are you a Second Victim?
- Excellence in Communication Towards a Better Patient and Physician Experience.
- Brining Wellness to Your Organization
- Creating a Culture. Best Practices Around Creating Engagement Around Wellness Initiates
- Point of Care Resilience Practices

# Bruce Lo, MD MBA RDMS FAAEM



## Board Member At-Large, American Academy of Emergency Medicine (AAEM)

Dr. Bruce Lo, MD, MBA, FAAEM, is currently a partner with the Emergency Physicians of Tidewater (EPT), a democratic group servicing southeast Virginia. He attended the University of Virginia school of medicine and did his residency at the University of Pittsburgh.

He then completed his Master of Business Administration at the University of Massachusetts Amherst in 2016.

Dr. Lo has been very active in advocacy in the state of Virginia. He has served of multiple psychiatric task forces including creating standardization for medical clearance for psychiatric patients presenting to the ED. He has worked with legislators on the issue of balance billing and help bring emergency department information exchange (EDie) program to Virginia, a program that connects every emergency department in Virginia regardless of health system or EHR.

Dr. Lo currently works in multiple EDs including a quaternary referral center to community hospitals to free-standing emergency departments. He currently serves on a number of leadership roles within the Sentara health system. He is the chief of emergency medicine at Sentara Norfolk General Hospital, a community teaching hospital, for the past 12 years. He also helped found the Sentara Transfer Center which currently manages transfers for 8 Sentara hospitals and 3 Free-Standing emergency departments and serves as its medical director.

Dr. Lo currently co-chairs the Sentara system stroke committee and the Sentara ED commodities committee, standardizing clinical and operational workflows across all 12 Sentara facilities. He works with other health systems as well as EMS to both improve the care for patients across the spectrum.

Dr. Lo has been the recipient of AAEM's Open Mic New Speaker award and has lectured at various national and international conferences as well as a guest lecturer at a number of emergency medicine grand rounds across the country. He is currently a Professor at Eastern Virginia Medical School (EVMS) and also serves as an assistant program director for the EM residency program at EVMS for the past 13 years.

#### **Didactic Topics**

#### Clinical:

- Acute Aortic Syndromes
- Aortic imaging in the ED
- Bariatric Surgery Complications in the ED
- Updates to ACS
- Drugs of Abuse in the ED
- Updates to CHF
- Heat Related Illness

- Update to Stroke
- Subarchnoid Hemorrhage
- Updates to ICH
- Update to Headache
- Dizziness in the ED
- Managing Common MSK
- Update to Pnuemonia
- Pulmonary Hypertension Emergencies
- Update to Syncope
- Thoracic Trauma
- Update to PE
- Opioid Epidemic and the ED
- Managing the Hostile Patient
- Real cases from the QA vault
- LVAD Emergencies in the ED

#### Non-Clinical:

- Clinical Policies Should You Trust Them?
- What Your Medical Director Wants You to Know
- Documentation The Good, Bad, and the Ugly
- Advocacy Why You Should Get Involved
- Real Cases from the QA Vault
- Throughput and Flow: What Works and What Doesn't

# Vicki Norton, MD FAAEM



## **Board Member At-Large, American** Academy of Emergency Medicine (AAEM)

Dr. Vicki Norton is a community Emergency Physician in Florida and is a partner in one of the few independent, democratic groups in the state. She has served as affiliate faculty for Florida Atlantic University since 2016 and enjoys teaching and mentoring medical students and

scribes working in the Emergency Department.

Dr. Norton graduated for the University of North Carolina at Chapel Hill in 2001 with a B.S. in Biology. From there she did research under Dr. Frank Longo, chair of the Department of Neurology at UNC, studying genes that could play a role in the development of Alzheimer's disease. She left North Carolina in 2003 to start medical school at the Drexel University College of Medicine, graduating in 2007. She completed Emergency Medicine residency at Temple University Hospital in Philadelphia, PA in 2010. After residency, she moved to Florida and began working as an Emergency Medicine attending.

After seeing and experiencing firsthand the treatment of Emergency physicians employed by contract management groups, she became more involved in AAEM in order to better advocate for herself and her colleagues. She has served on several AAEM committees, including the Membership and State Chapters committees. She joined the Florida Chapter Division of AAEM Board of Directors and held various positions before becoming President in 2017. She also co-chaired the Women in Emergency Medicine committee 2018-2020 and oversaw the transition of the committee to a formal section of AAEM. She was a panelist for "Women Leaders in Emergency Medicine" at the Mediterranean Emergency Medicine Congress (MEMC) in Dubrovnik in 2019. Most recently, she was the 2020 James Keaney Award recipient for outstanding contributions to AAEM.

Dr. Norton is a strong proponent of gender equity, diversity in medicine, advocacy and fair workplace environments. One of her goals is to remove the corporate and private equity influence from medicine and allow doctors to get back to what they do best: taking care of patients. She is the wife to Florida State Senate candidate Brian Norton and mother to three children. In her spare time she enjoys traveling, baking, and reading. She is honored to serve on the AAEM Board of Directors.

#### **Didactic Topics**

- Women in Emergency Medicine Leadership
- Mentorship and Female Physicians
- Advocacy in Emergency Medicine
- Hurricane Disaster Response: Personal Experience with Hurricane Dorian in the Bahamas

# Kraftin Schreyer, MD MBA FAAEM



#### **Board Member At-Large, American Academy of Emergency Medicine**

Dr. Kraftin E. Schreyer is an attending physician and Associate Professor of Emergency Medicine at the Lewis Katz School of Medicine at Temple University. She received her undergraduate degree from Princeton University, and her medical degree from the Drexel University

College of Medicine. She holds a Certification in Medical Quality and a Masters in Business Administration with a concentration in Healthcare Management from the Fox School of Business at Temple University. She completed her residency training at Temple University Hospital where she served as a chief resident in her final year and has remained on as faculty since graduating residency. She is currently the Medical Director of Capacity Management for the Temple University Health System, and serves as the Director of Clinical Operations for the Temple University Hospital Episcopal Campus



Emergency Department, the Associate Director of Clinical Operations for Temple University Hospital Main Campus Emergency Department, the Director of the Emergency Medicine Administrative Fellowship at Temple University Hospital, the Quality Officer for the Department of Emergency Medicine, and core faculty for the Emergency Medicine residency program. She additionally oversees the Quality and Safety of Care Thread for the Lewis Katz School of Medicine at Temple University.

Dr. Schreyer has over thirty peer-reviewed publications and has lectured on local, regional, and national levels. She has won numerous leadership and teaching awards. Her clinical interests are in emergency medicine administration and operations, quality and performance improvement. She is particularly interested in the intersections between emergency department operations, resident education, and community engagement.

In addition to serving as a member of the AAEM Board of Directors, Dr. Schreyer chairs the Operations Management Committee and serves on the section council for the Women in Emergency Medicine Section in AAEM. She looks forward to improving the healthcare system in which we currently work and making Emergency Medicine better for both those who practice it and those who need emergency care.

Dr. Schreyer is now a retired athlete, after playing Division I field hockey at Princeton and competing as a member of the US National Dragonboat Team in two world championships. She currently residents in New Jersey with her husband Matt and their two very large dogs. They're expecting their first child later this year.

#### **Didactic Topics:**

#### Clinical

- The Traumatized Airway
- The Carditises
- Acute and Chronic Renal Failure
- Transfusion Reactions
- Emergent Anorectal Pathology
- You Did What With Intralipid?

#### Nonclinical

- Barriers to Performance Improvement
- Patient Experience
- Change Management
- Intro to Quality Improvement
- Operationalizing Community Engagement
- Operationalizing Stroke Care
- Cognitive Bias and Debiasing Strategies
- Patient Safety and Medical Error
- Billing/Coding
- Advanced Team Management and Leadership Skills
- Transitions of Care
- Turning Operational Work into Scholarship
- Work Wellness
- Ops Tips and Tricks

# Fred E. Kency, Jr., MD FAAEM



## Young Physicians Section Director, American Academy of Emergency Medicine (AAEM)

Fred Earl Kency Jr, MD, FAAEM is a board-certified emergency physician and a native of Jackson, Mississippi who is passionate about men's health. He received his Bachelors of Science in Biology from Alcorn State University

and his Doctorate of Medicine from the University of South Alabama College of Medicine in Mobile, Alabama. Dr. Kency proudly served in the United States Navy for four years, and was deployed to Africa and Europe, prior to his honorable discharge. He returned home to Jackson, MS to complete his emergency medicine residency at the University of Mississippi Medical Center.

He currently serves as a community emergency physician at Baptist Hospital in Jackson Mississippi and is an Assistant Professor of Emergency Medicine at the University of Mississippi Medical Center. He continues to serve the community as a leader in Alpha Phi Alpha Fraternity, Incorporated, 100 Black Men of America, American College of Emergency Physicians (ACEP) and the American Academy of Emergency Medicine (AAEM).

#### **Didactic Topics:**

- Procedural sedation
- Financial Planning for Starters
- · Urinary Retention
- GI Bleeding
- GYN Emergencies
- Endocrine Emergencies
- TXA in Trauma
- · Assessment of Chest Pain

# David A. Farcy, MD MAAEM FAAEM FCCM



# Past President, American Academy of Emergency Medicine (AAEM)

David A. Farcy, MD FAAEM FCCM is the Chair of the Department of Emergency Medicine and Director of Emergency Medicine Critical Care at Mount Sinai Medical Center in Miami Beach, Florida.

Dr. Farcy's interest in medicine began as a medic in the US Air Force (in 1990); leading to a career in Emergency Medicine and Critical Care. After graduating from Texas Tech University (1996), Dr. Farcy attended medical school at Universidad Autonoma de Guadalajara in Guadalajara, Mexico, obtaining his Medical Degree (2000). Dr. Farcy then completed his Emergency Medicine Residency at Maimonides Medical Center in Brooklyn, New York (in 2005), followed by a prestigious fellowship in Emergency

Medicine/Critical Care at R Adams Cowley Shock Trauma Center in Baltimore, Maryland.

In 2006, Dr. Farcy joined Mount Sinai Medical Center as an attending and served as Medical Director of the Surgical Intensivist for seven years, pursuing his passion to educate the medical community, while being the voice of the sick, and always striving to improve patient care. In 2012, he was appointed Chairman of the hospital's Department of Emergency Medicine.

Dr. Farcy is a recognized national and international speaker and author of several published medical papers and a textbook on emergency medicine critical care. His interests are in critical care medicine, cardiac arrest, ECLS, resuscitation, and disaster medicine. "I have dedicated my career to medical education, process flow, and departmental efficiency with the goal of improving patient outcomes," Dr. Farcy says. "I am a strong believer that communication is integral in improving and reducing medical errors. I believe that each member of the medical team is a crucial part of the system and that a multidisciplinary approach to healthcare is the key to improve processes to maximize patient outcomes and satisfaction."

Dr. Farcy currently serves as President for the American Academy of Emergency Medicine (2018-present) and has served on that Board of Directors since 2015. He represents AAEM on various national committees and coalitions. Dr. Farcy has also held various leadership positions in the Florida Chapter Division of AAEM (2011-present).

Dr. Farcy is the Academic Vice Chair and Associate Professor for the Department of Emergency Medicine & Critical Care at Herbert Wertheim College of Medicine, Florida International University. In this role, Dr. Farcy is actively involved in the education of medical students and residents, medical simulation, and faculty development.

Dr. Farcy is dedicated to aiding in crisis relief efforts and has responded to multiple international disasters including Hurricane Andrew (Miami, 1992), the earthquake in Querétaro (Mexico, 1996), September 11 (New York City, 2001), Hurricane Mitch (Nicaragua, 2003), the earthquake in Port au Prince (Haiti, 2010), Hurricane Matthew (Orlando, 2016), Hurricane Irma (Florida Keys, 2017), and Hurricane Maria (San Juan, 2017). Dr. Farcy has received awards for his leadership and relief efforts, including the Shock Trauma Hero Award (2007), the AAEM Joe Lex Educator of the Year Award (2015), and the Heroes of the Year Award (2018) from the City of Miami Beach honoring first responders.

In his free time, Dr. Farcy is a jiu-jitsu enthusiast, who has a purple belt in Valente Jiu-Jitsu. He also enjoys traveling the world and meeting new people.

#### **Didactic Topics**

- Airway Management
- Sepsis Updates
- · Critical Care Updates
- Early Goal Directed Therapy

- ECMO
- · Hypothermia Management Post Cardiac Arrest
- Mechanical Ventilation
- Metabolic Issues in Airway Management
- REBOA
- Sedation and Analgesia Post Intubation
- Shock Topic
- Surgical Airway is No Failure
- · Certainty will Kill You

# Robert McNamara, MD MAAEM FAAEM



# Past President, American Academy of Emergency Medicine (AAEM)

Dr. McNamara received his medical degree from Jefferson Medical College in 1982 and then completed his EM residency at the Medical College of Pennsylvania under David Wagner, MD, one of the founders of the specialty. Dr. McNamara stayed on as faculty

at MCP and was the residency program director for many years until he departed for Temple University School of Medicine in 1999. At Temple, Dr. McNamara along with his faculty was successful in the creation of a full academic department of EM in 2001 and he currently serves as Chairman at Temple. His scholarly contributions include over 100 articles and abstracts and numerous textbook chapters. He was involved in the first studies bringing intraosseous infusion and magnesium therapy for asthma to attention of the EM community. Dr. McNamara is on the editorial board of *The Journal of Emergency Medicine*, AAEM's official journal.

In organized medicine he has been active with SAEM, CORD, and the Pennsylvania Medical Society but is best known for his work as a founding member of the American Academy of Emergency Medicine. Dr. McNamara served as AAEM's President from 1996 until 2002 helping to lead it from a fledgling organization to one of over 8,000 members with strong political and educational contributions to the specialty. Dr. McNamara is now the Chief Medical Officer of the newly formed AAEM Physician Group. Dr. McNamara was born and raised in Philadelphia, and currently resides in Lafayette Hill, PA. His outside interests include dragon boat racing where he serves as a coach of Team USA. Teams under his direction have won over 100 medals at the World Championships and currently hold two world records.

#### **Didactic Topics**

- Abdominal Pain in the Older Patient
- With or Without? What EM Physicians Can Learn from the Radiologist's Guidelines
- · Wellness for EM Physicians
- 25+ Years of Emergency Medicine: Important Clinical, Political and Behavioral Lessons
- The History and Current State of Emergency Medicine
- The Corporate Practice of Emergency Medicine

# Mark Reiter, MD MBA MAAEM FAAEM



#### Past President, American Academy of Emergency Medicine (AAEM)

Dr. Reiter is the Residency Director at the University of Tennessee-Murfreesboro/
Nashville emergency medicine residency, and a partner in Middle Tennessee Emergency
Physicians. Dr. Reiter also is the CEO of Emergency Excellence, a company dedicated

to emergency medicine performance improvement.

Dr. Reiter graduated magna cum laude from Rutgers College where he also served as Class President. He enrolled in an accelerated BA/MD program with UMDNJ-Robert Wood Johnson Medical School, where he was elected to the AOA Honor Society and served as President of the New Jersey Medical Student Association. During this time, he also earned an MBA from the Rutgers Business School. Dr. Reiter completed his emergency medicine residency at the University of North Carolina-Chapel Hill.

Dr. Reiter has been very active in organized medicine outside of emergency medicine, serving many roles within different organizations, such as on the Council on Legislation for the American Medical Association and the Board of Trustees for the Medical Society of New Jersey. An AAEM member since 2001, Dr. Reiter has served on the AAEM Board of Directors since 2005, and served as AAEM President from 2014 to 2016. He also serves on the AAEM Services Board of Directors, and is a Past President of AAEM/RSA. On the AAEM Board, Dr. Reiter has focused on issues such as the corporate practice of medicine, threats to ABEM/AOBEM board certification, health care policy, improving the financial strength of AAEM and building relationships with other organizations.

Dr. Reiter is married to Dr. Christina Reiter, an anesthesiologist. They have four young girls, Jenna, Cara, Emily, and Rebecca.

#### **Didactic Topics**

#### Clinical:

- Managing Burns
- Pain Management in the ED
- Wound Management
- Transfusions
- Bowel Obstruction
- Trauma in Pregnancy
- Peripheral Vascular Disease
- · Face and Jaw Emergencies
- Abdominal Pain in the Elderly
- Pneumonia
- Tick-Borne Illnesses
- Pediatric Meningitis & Sepsis
- Electrical Injuries
- Procedural Sedation
- Emergency Medicine Myths and Facts

#### Non-clinical

- · Finding the Right Job
- · Contracts and Negotiation
- · Documentation Pearls
- · Patient Presentation Skills
- Emergency Physician's Guide to Money (personal finance)
- Maximizing Patient Satisfaction
- Interviewing Skills
- AAEM and Advocacy (board certification, due process, restrictive covenants, open books, fee splitting, etc.)
- Leadership Opportunities
- Intro to EM Health Policy (EMTALA, HIPAA, Overcrowding, IOM Report)

# Joseph P. Wood, MD JD MAAEM FAAEM



## Past President, American Academy of Emergency Medicine (AAEM)

Dr. Wood practiced emergency medicine for 37 years in both community and academic hospitals. In 1991, he received his JD with highest honors from the prestigious University of Chicago Law School. He taught law school for 10 years but now, at this time of his career,

he devotes more time to representing physicians on a variety of legal issues. Dr. Wood has given more than 700 presentations internationally. His communication skill have made him an effective trial attorney. He has successfully litigated on behalf of physicians who were fired for opposing sexual harassment, fired because the administrator interfered with the physician's exercise of clinical judgment, and "wrongful termination" of a physician as a matter of public policy. His presentations are case-based and very engaging.

#### **Didactic Topics**

- Sexual Harassment in the Health Care Workplace what to do if you're harassed and what to do if you're accused
- Statutory and Common Law Protections of Employed Physicians' Employment
- Medical Staff Due Process and how to respond to Quality of Care Concerns
- · How to Avoid Malpractice Suits
- Key Employment Contract Issues for Emergency Physicians

# Robert E. Suter, DO MHA FAAEM



## Past Member of the Board of Directors, American Academy of Emergency Medicine (AAEM)

Dr. Suter is a Professor of Emergency Medicine at the University of Texas-Southwestern. He graduated from Washington University in St. Louis, then received his DO and MHA degrees from Des Moines

University in Des Moines, Iowa. Dr. Suter did his residency training in emergency medicine at Brooke Army-Wilford Hall USAF Medical Centers in San Antonio, Texas and is board certified by the American Board of Emergency Medicine and the AOBEM, serving as an Oral Examiner for ABEM.

Dr. Suter has a long history of service to emergency medicine on a state, national and international level. During residency he was President of EMRA, participated in numerous state and national committees, served on the boards of several EMS organizations and was the Co-Chair of the federal project "EMS Agenda for the Future." He also served as a member of the ACEP Council, ACEP Board of Directors, was ACEP President in 2004-05 and on the Board of the International Federation for Emergency Medicine, serving as IFEM President in 2006. He was elected to the AAEM Board in 2011.

Dr. Suter also holds appointments as a Professor at the Medical College of Georgia, Des Moines University and the Uniformed Services University of the Health Sciences, where he serves as a Colonel in the U.S. Army Reserve. He has received top honors from a number of national and international organizations.

Dr. Suter is the author of numerous studies, papers and textbook chapters in emergency medicine, and has given hundreds of presentations worldwide. He is particularly recognized as an integrative scholar in a number of areas, and for his advocacy for workplace fairness and emergency medicine board certification.

In 2017, Dr. Suter received the highest honor in Army Academic Medicine from the Surgeon General of the Army. The Major General Lewis Asply Malogne Award is given to one Colonel per year who the selection committee feels most emulates Maj. Gen. Malogne, by achieving a balance of excellence in both military medical leadership and academic excellence. Dr. Suter is the first emergency physician to win the award.

#### **Didactic Topics**

#### A List:

- Evidence Based Treatment of Acute CHF
- Pediatric Fever
- Pediatric Trauma
- · Neonatal Emergencies
- · ED Approach to Chest Pain/Cardiac Markers

· Altered Mental Status

Environmental Emergencies Controversies in Pain Management Risk Management of Wounds and Fractures

#### B List:

- · Understanding Billing and Coding
- · Starting and Maintaining a Democratic Group
- EM Around the World
- ED Preparedness for Nuclear, Biological & Chemical Terrorism
- The Future of Emergency Medicine in the New Millennium
- Prehospital Care in the New Millennium

#### C List: (older talks)

- · Health Care Reform
- · All Chest Pain Isn't MI: Pulmonary Emboli, Aortic Dissection,
- · Pericarditis
- Endocrine Emergencies
- · Child with a Limp
- Advances in the Treatment of Acute Coronary Syndromes
- Leadership and Mentoring in Emergency Medicine
- · Utilization of Physician Extenders in the ED
- Managed Care and Economics in Emergency Medicine
- Short-Term Observation in the ED
- Effective Orientation of Emergency Physicians
- Managing the Problem Provider
- · Marketing Your ED to EMS
- Marketing Your ED to Administration
- · AMA and Refusals of Care: Potential Legal Disasters
- Other health law topics upon request



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- 4 year good through June 30, 2026 \$180.00 per Resident (instead of \$200)
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- 4 The AAEM office will coordinate the logistics and compile an itinerary.
- 5 An AAEM national leader will visit at no cost to you or your program!
- 6 Visits are now offered in virtual options!

Questions?

Contact Roxanne Dobbs at (800) 884-2236 or rdobbs@aaem.org.